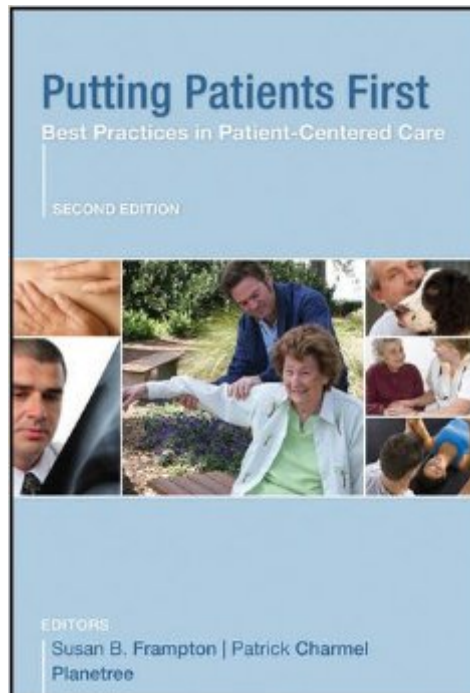


The book was found

# Putting Patients First: Best Practices In Patient-Centered Care



## Synopsis

The second edition of *Putting Patients First* showcases what Planetree facilities and the Planetree organization have learned about the commitments, conditions, practices, and policies that are needed to do more than give lip service to being--patient-centered.--It should be read by every student, nurse, physician, administrator, trustee, policy maker, and lay person who is committed to creating healing environments, holding facilities accountable for their rhetoric, and truly reforming health care.

## Book Information

Hardcover: 368 pages

Publisher: Jossey-Bass; 2 edition (October 27, 2008)

Language: English

ISBN-10: 047037702X

ISBN-13: 978-0470377024

Product Dimensions: 6.2 x 1.1 x 9.3 inches

Shipping Weight: 1.2 pounds (View shipping rates and policies)

Average Customer Review: 3.6 out of 5 stars [See all reviews](#) (5 customer reviews)

Best Sellers Rank: #866,709 in Books (See Top 100 in Books) #248 in [Books > Textbooks > Medicine & Health Sciences > Medicine > Clinical > Physician & Patient](#) #323 in [Books > Medical Books > Medicine > Doctor-Patient Relations](#) #854 in [Books > Textbooks > Medicine & Health Sciences > Administration & Policy > Public Health](#)

## Customer Reviews

"Patient-centered care" is the latest buzzword to sweep into the healthcare system (Florence Nightingale would, of course, have asked who is in the center now, if not the patient), but Planetree has been pioneering the concepts for more than a quarter-century. The second edition of *Putting Patients First* highlights industry-leading practices for patient-centered care - including physical design and decor, information and patient empowerment, and the role of nutrition, arts and animal therapy, and the emotional and spiritual dimensions of a true healing environment. The book is illustrated with case studies from hospitals and other healthcare organizations that are doing some truly pathbreaking things to assure an excellent patient experience. The chapter on building the business case for patient-centered care by Patrick Charmel (CEO of Griffin Hospital, a Planetree flagship) is essential reading for executives who are tasked with assuring the long-term competitive viability of their organizations in a reimbursement environment that will increasingly take into

account patient satisfaction reports. Values Coach (the company I work with) has worked with a number of Planetree hospitals over the years, and I can say from those experiences that there really is something special about the Planetree philosophy and practice of patient-centered care. The annual Planetree conference (see Planetree.org) is a unique happening - part educational event, part pep rally, and part family reunion. Anyone who has ever attended that conference, and interacted with the people who are fully engaged in the Planetree model, knows that the concepts described in this book really do work when applied in real world settings.

[Download to continue reading...](#)

Putting Patients First: Best Practices in Patient-Centered Care Public Health Nursing - Revised Reprint: Population-Centered Health Care in the Community, 8e (Public Health Nursing: Population-Centered Health Care in the Community) Models and Pathways for Person-Centered Elder Care (Leading Principles & Practices in Elder Care) Patient Care Skills (7th Edition) (Patient Care Skills ( Minor)) Clinical Nursing Judgment Study Guide for Medical-Surgical Nursing: Patient-Centered Collaborative Care, 8e Medical-Surgical Nursing: Patient-Centered Collaborative Care (2 Volume Set) Clinical Decision-Making Study Guide for Medical-Surgical Nursing - Revised Reprint: Patient-Centered Collaborative Care, 7e Medical-Surgical Nursing: Patient-Centered Collaborative Care Medical-Surgical Nursing: Patient-Centered Collaborative Care, Single Volume, 8e Putting Your Patients on the Pump Microsoft® Exchange Server 2010 Best Practices (IT Best Practices - Microsoft Press) Orchids Care Bundle 3 in 1, THE NEW EDITION: Orchids + Orchids Care For Hobbyists + Phalaenopsis Orchids Care (Orchids Care, House Plants Care, Gardening Techniques Book 4) Cats: Cat Care: Kitten Care: How To Take Care Of And Train Your Cat Or Kitten (Complete Guide To Cat Care & Kitten Care With Pro Training Grooming & Nutrition Tips) Putting the Practices Into Action: Implementing the Common Core Standards for Mathematical Practice, K-8 Childhood Leukemia: A guide for Families, Friends & Caregivers (Patient Centered Guides) Organ Transplants: Making the Most of Your Gift of Life (Patient Centered Guides) Childhood Brain & Spinal Cord Tumors: A Guide for Families, Friends & Caregivers (Patient-Centered Guides) Study Guide for Pharmacology: A Patient-Centered Nursing Process Approach, 8e Pharmacology: A Patient-Centered Nursing Process Approach (Kee, Pharmacology) Goldfish Care: The Complete Guide to Caring for and Keeping Goldfish as Pet Fish (Best Fish Care Practices)

[Dmca](#)